

Conditions of Hire

1. Booking

Provisional bookings can be made by telephone or email but bookings are not legally binding until the deposit is paid. You must be aged 18 or over to make a booking. Our contract is with a named individual, usually the person who makes the booking. This person is fully responsible for all the guests they are bringing with them and any contact with ourselves prior, during and post is via this person.

2. Payment

When booking your property you should send a cheque for the deposit payable to R & R Partnerships (R Priestley for Clynnog House and E J & M L Morgan t/a Plas Colwyn for Plas Colwyn). The holding deposit is for the 1st nights accommodation, ie 1/3, 1/4 or 1/7 of the full price for stays of 3, 4 or 7 days respectively, or £300 if this amount is less than £300. 50% of the balance is due 3 months before your booking with the full balance due for the accommodation 2 months before commencement. If the booking is for a wedding or similar the holding deposit is £500 with 50% due 4 months beforehand and the final balance 3 months beforehand.

3. Cancellations

Once the booking has been made the whole fee will remain payable and there is no entitlement to a refund on any cancellations less than 4 months from commencement of your stay. If however circumstances change and you need to cancel the holiday the owners will endeavour to arrange a satisfactory alternate letting. A refund will be made if such a letting can be arranged except that to cover the costs of arranging a re-letting there will be no refund of the holding deposit. Visitors wishing to insure against any loss arising from cancellation of a holiday or event should consider making their own insurance arrangements.

4. Property Details

It is believed that all information given on our property descriptions is accurate. However circumstances occasionally arise where it is necessary to improve or alter services and facilities and where this arises the owners will not be responsible to make any refund to you provided the standard of accommodation provided does not differ significantly from that offered.

If a facility that is of a significant benefit is not available for all or any part of the holiday this will not entitle you to cancel the holiday but an appropriate deduction in the fee of the holiday will be agreed and any necessary refund made to reflect the reduced value of the accommodation because of the withdrawal of any facility. No such allowance will be made in respect of the breakdown of appliances provided that the owners arrange repair or replacement as soon as is reasonable practical.

5. Arrival and Departure

You can arrive at your accommodation after 3:00pm and before 7 pm on the start date of your holiday, if you wish to arrive later there may be a charge to cover the cost of staff overtime. On the date of departure your departure time is 10:00am. Arrival and departure for special events may be different see item 6.

6. Guest Numbers

You must not exceed the number of persons that it is agreed will be at the property during your stay. Birthdays and general family or friend gatherings are not classed as "Special events" (for the purpose of these conditions) providing all guests are resident. The maximum number of persons that the accommodation is provided for as advertised must not be exceeded, unless by prior written arrangement with the owners. If this requirement is breached the owners reserve the right to refuse to hand over the accommodation to you or repossess it. We reserve the right to check guest numbers at anytime.

Special Events must have prior written permission. These events can be held at The Towers, Noddfa and Plas Colwyn only. No special events are allowed at Wynnstay Hall. Where a special event is for example a Stag or Hen Party, Wedding Reception or birthday where the number of guests exceeds the number of persons that the accommodation is specified for.

When a booking is for a celebration which you intend inviting non residents to you must inform us. If you have booked a marquee or outside caterers who need access to the property it is necessary to close the property prior to your stay in order to ensure everything is in order for your special event, and afterwards as there is extra cleaning required over and above a normal holiday let. Therefore Saturday events will be booked off and charged from Wednesday to the following Wednesday (7 nights). You will be allowed access to the property from Wednesday in order to take deliveries and make your own preparations and you will be ask to depart by 3pm Monday following your event, unless you book for an extended period. The marquee (if booked) will be available from Thursday - time subject to discussion and weather!

Amazing Places to Stay (APTS) take no responsibility for any subcontractors who you bring onto site, unless they are employees of APTS. Please make sure any subcontractors are fully insured and that you take out appropriate insurance for your event.

If your event is to be held at The Towers, for example, and is for more than 25 guests (maximum occupation) we charge a "medium event" premium of £250 for up to 35 people and "large event" premium of £500 (plus compulsory marquee hire) for the extra wear and tear on the property for a maximum of 50 people. Larger numbers are negotiable as extra facilities are required. (Plas Colwyn residential max is 22, medium event premium (£250) up to 30, no large events. Noddfa residential max is 20 , medium event premium (£250) up to 30, large event premium of £500 (plus compulsory marquee hire property for a maximum of 50 people). Clynnog House residential maximum is 14 (if Clynnog Cottage is also booked + 2 more)

7. Damage

Damage deposit of £250 cash (£500 for special events) is payable on arrival (the owners reserve the right to ask for payment in advance of a damage deposit equal to 30% of the booking price if the booking is for a party of young persons aged under 25 years) and if any items are broken or damaged during your stay please inform us or leave a note giving details as this enables us to arrange any necessary repair or replacement of the next guests. You are responsible for paying to the owners the full costs of replacing or repairing broken or damaged items or repairing any damage to the fabric of the building (excluding reasonable wear and tear). In addition if you cause some damage at the property which causes the owners to suffer any other consequential loss such as having to cancel the next holiday booking you are liable to reimburse the owners in full for all such losses suffered. The owners will endeavour to repay this deposit within 14 days of departure to the person who made the booking unless instructed by that person to do otherwise.

8. Pets

No pets are allowed. In exceptional circumstances where an animal is needed through disability we may be able to accommodate the working dog. However this is only in exceptional circumstances as we pride ourselves on being low allergy properties.

9. Acceptance

Please sign and return the attached booking form to acknowledge you have read and accept our "Conditions of Hire"

Signed Dated